

2023-2024 Annual Report





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# Reflecting on a Year of Collaboration, Innovation, and Community Impact

As we reflect over the past year, our focus has remained steadfast on ensuring our partners understand BCI's profound community

impact. We have dedicated ourselves to implementing best practices in all service and compliance matters, assessing and mitigating risks, promoting ethical processes in corporate governance, and ensuring that our development strategies are aligned with our mission. Our goal has always been to foster growth that reflects our purpose while ensuring fair and equitable treatment of all clients, patients, and employees. We are equally committed to empowering and promoting procedures that create an inclusive environment for everyone.

This year, our theme is **COLLABORATE**, **INNOVATE**, **ACCELERATE**, **PARTICIPATE**, **AND CELEBRATE**. In this report, you will find examples that highlight how we have embodied each of these five pillars.

I am continually inspired by the remarkable efforts of our Board Trustees, managers, and staff who have risen to meet the challenges of the past year with resilience and unwavering dedication to the communities we serve. Their commitment has been nothing short of extraordinary.

We continue our vital work to help our most vulnerable communities overcome barriers to care and receive life-changing services. We have partnered with others to offer housing, food, and jobs to those in need.

I am deeply grateful to our community leaders, and nonprofit partners for their exceptional contributions in addressing the needs of Okaloosa County. Your efforts have been remarkable.

Thank you for your inspiration and for joining us in building a stronger Okaloosa County together.

Bonnie R. Barlow, SHRM, SCP, SPHR President / Chief Executive Officer

### **Our BOARD of TRUSTEES:**

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Major Kevin Kirkpatrick, MS - Chair Angie Bobo Onianwa, BA, - 1st Vice-Chair-Elect Lois Lunderman, D.D.S. - 2nd Vice-Chair Angela Gainer - Secretary Alice Carter, MS - Treasurer Susan Reed, MS Les Chambers, BPS David Schjott, Ed.D Jon Morris, MS Lisa Payton, BS Cheryl Seals, Ed.D Ana Leurinda, MD Art Lester, MD Shervin Rassa, MS

# Tackling Social Challenges: Bridgeway Center's Mission in Action

Bridgeway Center fulfills its mission by tackling critical social challenges with compassionate, trauma-informed care, always preserving the dignity of every individual. This year Bridgeway Center has furthered its commitment to the community by opening a 24/7 detox center, partnering in a Post Opioid Support Team program, securing grants to combat homelessness, and collaborating on various projects to support families and individuals. The Board of Trustees is proud of the work and dedication of the employees in making these impactful strides.

Major Kevin Kirkpatrick, MS
Board Chair

### **Our Services:**

- Anger Management
- Behavioral Medicine
- Care Coordination Services
- Case Management for Children & Adults
- Community Action Treatment (CAT) Team
- Detoxification Unit (Outpatient)
- DUI Program
- Forensic Pre-Trial Program
- Health Clinics Primary Care
- HUD Permanent Supportive Housing (PSH)
- Medication Assisted Treatment (MAT) Program
- One Hopeful Place
- Outpatient Mental Health Counseling
- Outpatient Substance Use Counseling
- Post Opioid Support Team (POST)
- Wellness Centers

Bridgeway Center is a Certified Community Behavioral Health Clinic

# BCI Special Recognition!

2023 BCI Award of Excellence

April Burgess, APRN



Mental Health Association of Okaloosa/Walton Awards

Outstanding Community Volunteer for Mental Health Cindy Kelly



Outstanding
Community Volunteer
for Mental Health
Roberta Welch,
LCSW



Outstanding Mental Health Treatment Professional of the Year Michael Traver, M.D.



United Way Emerald Coast 40 Under 40 Honoree

Brittany March, BSBA, PHR Human Resources Coordinator







## **Our Notable Accomplishments:**

- 2 Time Winner of the Florida Trend Best Companies to Work for in in Florida
- Winner of the Best of the Emerald Coast Non-Profit / Charity
- Expanded the Detoxification Unit to 24/7
- Creation of the Post Overdose Support Team (POST)
- Community Mental Health Awareness
   Walks in Fort Walton Beach and Crestview
- Awarded the SAMSHA Treatment for Individuals Exeriencing Homelessness (TIEH) Grant
- Awarded the Community Block
   Development Grants in Fort Walton Beach and Crestview
- Won 1st Place in the Community Division at the HOPE Squad Dragonboat Festival

# B R I D G E W A Y D A S H B O A R D (as of 6/30/2024)

95,518
Total Behavioral
Health Services

130 Total Employees

893
Health Clinic Patients Served

Making the MOST of EVERY Dollar!

90.5% Program Cost

9!5%
Administrative
Cost

## Funding Sources:

Medicaid, Medicare, Dept. of Children and Families, FADAA, Federal Probation, Private Pay, Commercial Insurers, DUI Program, Okaloosa County Board of County of County Commissioners, NWF Health Network, City of FWB, City of Niceville, Dept. of Housing and Urban Development, Dept. of Health and Human Services

#### **Our EXECUTIVE LEADERSHIP TEAM:**

President / Chief Executive Officer: Senior Vice-President of Medical Services:

Bonnie Barlow, SHRM-SCP, SPHR

Jenna McEyea, MBA, LPN

Chief Financial Officer / Technology Officer:

HR & Quality Program Director:

Clayton McAllister, MBA Carrie Parker

Chief Clinical Officer: Director of Growth and Development:

Larry McFarland, LMHC Stefanie Fontaine, BS

Nationally accredited by CARF and licensed by the Florida Department
of Children and Families for Outpatient Services
OFFARE.



